How can IP Telephony help your business?

✓ **Reduce & Manage Costs** - reduce communication costs and obtain cheaper calls that are priced to the second - make more efficient use of existing processes and resources with a range of call features.

✓ **Improve Productivity** - stay connected anywhere you take your phone, integrate mobile and office phone numbers or unleash a portfolio of tools that allow you to manage incoming and outgoing calls.

✓ **Collaboration** - unify your communications and unite voice, email, and video - perfect for conferencing and keeping in touch with mobile employees and multiple sites

✓ **Flexibility** - add single virtual numbers to flexible workers and remote employees while allowing them to use their own devices - keeping them happy while minimising the cost of training

✓ **Scalability** - introduce new users and add a range of additional features and services to suit the changing dynamics of your business as and when you need them

PC Softphone   Desktop Handset   Mobile App

In today's challenging business environment it's important to communicate effectively. Many organisations are spending more on telecoms than they need to. ServiceteamIT can help cut your call costs while providing you with a superior service with a range of additional features that can drive productivity and help streamline the way your business communicates.

IP Telephony alone can unlock a range of call features such as recording, tracking, holding, and monitoring that provide you with the tools to effectively manage your staff and customers. However, IP Telephony also provides the unified communication stream from which other services can be built upon. Computer-Telephone integration and CRM (Customer Relations Management) can greatly increase efficiency through organisation, automation, and synchronisation of customer accounts. Gain an edge over established firms using technology.

ServiceteamIT offer a complete service and offer everything from high speed internet connectivity to a comprehensive support package covered by a Service Level Agreement. To learn more about how we can help you, send an **email** or call **0121 468 0101** to talk us through your needs

Communicate in Confidence

All calls can be logged and recorded to prevent costly scams. Encrypt your calls with protocols that ensure the security of the service and protect your business. In case of network outages, utilise additional connections to mitigate downtime and maintain business continuity.

Manage Productivity

Integrate computers with telephones to make better use of existing IT resources. Run a single converged IP network to reduce call costs. IP telephony also provides a platform for services that make both office-bound and remote workers more connected and productive.

Flexibility and Scalability

Seamlessly integrate your communication channels. Presence and context information simplifies communication and improves the likelihood of contact completion Communicate through a single interface that is independent of device.